

GUEST INFORMATION



We wish you a pleasant stay.

Welcome to Cullen Bay Resorts, where we are dedicated to providing comfortable and convenient accommodations during your travels. Our modern rooms and fully self-contained apartments have been designed to ensure a relaxing and rejuvenating stay, perfect for the needs of families, couples and business travellers.

Take a dip in one of our swimming pools or spa, or relax in pool-side sun beds, both of which are perfect for unwinding after a long day. Our entertainment area with BBQ is the ideal outdoor space to catch up with friends, family, or colleagues.

Overlooking Darwin Harbour, Cullen Bay Resorts is within walking distance of well-known sightseeing attractions, including the famous Mindil Beach Markets, and only a 5-minute walk from some of Darwin's best restaurants and alfresco cafes along the Marina. Darwin's spectacular sunset provides a stunning backdrop for a leisurely stroll along the beach to take in the beautiful surroundings.

Whether you are in town for business or pleasure, our location makes it easy for you to explore the best that Darwin has to offer. Our friendly staff will be more than happy to offer recommendations to assist with anything you need.

At Cullen Bay Resorts, we are proud to offer genuine hospitality and exceptional service. We look forward to welcoming you and hope you enjoy your stay with us and everything the Top End offers.

Warm regards,
The Cullen Bay Resorts Team.



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GUEST INFORMATION

If you need to get in contact with us please call (08) 8946 1011 to reach us at reception.

WIFI ACCESS

Complimentary Wi-Fi is available for hotel guests.

Login:

Password: (to be provided upon check-in)

RECEPTION HOURS

Reception is open from 7 am to 10 pm – Monday to Sunday.

CHECK-IN

Check-in is from 2.00 pm. Early check-in is subject to availability. If you need an earlier check-in, please call our friendly team to arrange it.

CHECK-OUT

Check-out time is 10.30 am every day. If you need a late check-out, please feel free to request with our friendly team when you check in. Late check-out is subject to availability. An additional charge may be incurred.

AFTER HOURS ACCESS

In order to enter the building outside of regular hours, it is necessary to carry your blue fob. In the event of a lockout, a small call-out fee will be charged.

LUGGAGE

We have luggage storage available. Please speak with our friendly reception staff for assistance.

KIOSKS/VENDING MACHINE AND COFFEE MACHINE

At our reception area, we have conveniently placed kiosks where guests can find a variety of items available for purchase, ranging from snacks to microwave meals. Additionally, we also offer a coffee machine for guests to enjoy a refreshing cup of coffee.

PARKING

Free parking is available for our guests.

TRANSPORT TO AND FROM AIRPORT

We recommend varied travel options from shuttle services to taxi and ride share.

Blue Taxi Shuttle

Phone: (08) 8980 3755

We suggest utilizing the Blue Taxi shuttle service, which is priced at \$15 per person.

Darwin Radio Taxi

Phone: 13 10 08

Blue Taxi

Phone: 13 82 94

Fares can vary but typically range from \$30 to \$40 one way.

Uber

If you have uber connected, this is also a great option with many drivers available in the area.

SWIMMING POOLS & SPA

Pool hours are from 7 am through to 10 pm each day.

Pool towels are readily available at the reception.

No lifeguard is on duty. Parents and guardians are responsible for the safety of any children and themselves. We ask that you observe the following rules for the safety of yourself and others. Please adhere to the pool safety rules displayed in front of the pool gate for the well-being of everyone involved.

BBQ & ENTERTAINMENT AREA

The BBQ is free for guests to use. Please contact the reception for additional tools and assistance operating the BBQ. We ask that you keep the area tidy and switch off the BBQ. Please also ensure that the BBQ plate is clean after use.

COMPLIMENTARY COFFEE AND TEA

Coffee and tea are available in your room.

TOILETRIES

Complimentary toiletries are located in the vanity area of your bathroom.

HOUSEKEEPING

Rooms are serviced daily between the hours of 9 am - 3 pm. Please let reception know if you prefer not to have your room serviced during your stay. Please hang your 'Do not disturb' sign if you do not require a service. Hotel rooms are serviced daily except for Sundays and public holidays. Apartments are serviced weekly.

ADDITIONAL BEDDING

Extra blankets can be found in the cupboard in your room. We also have extra bedding that can be added at an additional cost.

LAUNDRY

Washing machines and clothes dryers are available in apartments only.

Each room is equipped with washing powder, and if guests need more, they can be purchased at the reception. For guests staying in hotel rooms, see reception for local options.

IN-ROOM APPLIANCES

For your convenience, all rooms include a flat-screen TV, electric kettle, toaster, hairdryer, iron and mini fridge. Apartments include a stovetop, microwave, fridge/freezer, washing machine, and clothes dryer.

NOISE

Please respect other guests and keep noise to a minimum after 9 pm.

RUBBISH DISPOSAL

For your convenience, rubbish chutes are located on each level beside the lift; recycling bins are in the lower basement car park.

MAINTENANCE

Please get in touch with reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

DAMAGES

Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay.

SMOKING/VAPING

All our rooms are strictly NON-smoking and NON-vaping zones. If you wish to smoke or vape, please use designated areas outside only. A fine will apply for any evidence of smoking or vaping in rooms.

SMOKE DETECTORS

All rooms have thermal heat/smoke detectors. We ask you to ventilate the room, open the doors, and turn the fan on when cooking.

Should you activate the fire alarm within your apartment and fire services are called out, a fee of \$500.00 will be charged to your room account.

Transportation options include a bus stop situated across the road with hourly service, as well as taxis, Ubers, and E-scooters. We have a partnership with Hertz Car Hire, offering a 5% discount when using the code (CDP) 2206670.

PETS

Certified assistance animals are welcome. However, no pets are permitted on site.

FIRST AID

A first aid kit is located at reception. Please let us know if we can be of assistance.

LOCAL BUSINESSES

We are happy to offer information about local dining options and provide details about Sealink's tour services, which include excursions to Cox's Country Club, Crab Craw Island, Tiwi, and Darwin Harbour sightseeing.

LOCAL DINING RECOMMENDATIONS

Lola's Pergola – Pizza , Burgers – Great atmosphere

Yots Greek Restaurant

Exotic Indian – Great Value for money Indian food

Seafood on Cullen – Smorgasbord all you can eat seafood

La Beach – Fish and Chips

Eat a Pizza – Eat in or takeaway

Boatshed Café – Breakfast and Lunch

Cathy's Place – Mud crab and \$5 schooners

SUPERMARKETS NEAR BY

IGA X-press – 2 minute drive from Cullen Bay Resorts

Coles Darwin – 5 minute drive from Cullen Bay Resorts

Woolworths Darwin City – 6 minute drive from Cullen Bay Resorts

EMERGENCY/EVACUATION PLAN

If you identify an emergency situation, please immediately dial 9 to alert the on-site manager.

Call 000 for Fire, Police or Ambulance and await instruction from the operator.

Assembly points are located on the Emergency Evacuation Plan on your entrance door's rear.